

## FreeClinicLink™ Program Overview for the National Association of Free Clinics (NAFC)

### Program Includes:

#### SCM: In-Kind Donations Management Module

Receive donations from medical suppliers across the country through our convenient online shopping system. More than \$60 million worth of medical products have been donated since the program's inception in 2001.

#### SCM: Procurement Module

More than 2,000 products are available at discounted prices to all NAFC members using FreeClinicLink™. Consolidate your purchasing in order to negotiate discounted rates from suppliers saving time, resources and money.

#### Business Process Management Services

Along with being NAFC's technology provider, we offer help support to all FreeClinicLink™ users. All questions about ordering, processing and receiving medical supplies will be answered by our dedicated staff.

### Connecting Free Clinics Through An Online Network



- Increases the amount of discounted and donated medical supplies available to NAFC members
- Decreases ordering and administrative time enabling free clinics to see more patients and offer more medical supplies than ever before
- Improves collective purchasing power by enabling small and large free clinics to equally negotiate better discount rates with suppliers, helping save money

FreeClinicLink™ is an award winning medical-relief program that uses an online shopping network to provide members of the National Association of Free Clinics access to a wide selection of donated and discounted medical supplies. FreeClinicLink™ was created by Aidmatrix in collaboration with the National Association of Free Clinics (NAFC) in order to help enhance and expand their medical-relief services to those who are uninsured and underinsured in the U.S.A. Free Clinic members control their product ordering with the FreeClinicLink™ program to efficiently manage donation offers. Free Clinics can see in real-time the products and amounts that donors are offering. FreeClinicLink™ enables the NAFC to increase its ability to provide aid to those in need with online donations management solutions.

### Results: Providing Medical Assistance Across America

- More than \$60 million in discounted and donated products have been processed and distributed to Free Clinics
- Many of the larger Free Clinics in the U.S. are currently using this system, including the Greenville Free Medical Clinic in South Carolina, Mission Arlington in Texas and Davidson Medical Ministries Clinic in North Carolina
- Over 200 Free Clinics in 35 states are providing their patients with higher quality care through FreeClinicLink™
- In 2008, Mission Arlington saved more than \$3 million on medical supplies to treat their 5,500 patients
- Free Clinics are able to purchase a box of 50 diabetic test strips for as little as \$9.95, saving over 75% off the normal price of \$40 a box, and receive free glucometers

### Technology

FreeClinicLink™ is a web-based solution that allows members of the NAFC to purchase medical supplies in bulk. Bulk purchasing is an incentive to the medical suppliers to give the NAFC a much greater discount on their products. Donor companies can also provide a larger array of products that previously would have been destroyed due to short shelf-life dates. Now, these products can be successfully donated using this system.

## Learn More

To learn more about this program and others like it, visit and contact us at [www.aidmatrix.org](http://www.aidmatrix.org)

For NAFC Network Members: Visit NAFC's membership information website at <http://www.freeclinics.us/wfreeclinic.php>

- Contact Aidmatrix at [NAFCsupport@aidmatrix.org](mailto:NAFCsupport@aidmatrix.org)  
- Contact Nicole Lamoureux of the NAFC by email [nlamoureux@freeclinics.us](mailto:nlamoureux@freeclinics.us) or by calling 1-703-647-7427

### Return on Investment

Using FreeClinicLink™ provides Free Clinics access to many more donated and discounted medical products than previously possible. Free Clinics are able to save 75% on some diabetes supplies. They also have access to new donations from donors across the country. With these new medical supplies, Free Clinics are able to treat more patients and provide better care than ever before. All these benefits enable Free Clinics to lower operating costs and, as a result, improve the lives of those in need. In 2008, more than 200 NAFC Free Clinics saved more than \$17 million on both donated and discounted products. According to Nicole Lamoureux, the NAFC Executive Director, Free Clinics have seen up to an 80% increase in volume through FreeClinicLink™.

### Testimonial

#### Continuous Care

A 62-year old woman was recently laid-off after working the past 30 years in customer service, the last 9 years of which had been at the same IT center. With her husband already on Medicare, she needed a way to receive medication for her struggle with diabetes. Her first thought was applying for private, temporary insurance, but those were all too expensive considering her recent job loss. Undeterred, but cautious, she went to her local Free Clinic for treatment. To her surprise, the care that they provided her was equivalent to the care she received from her previous doctors. Suzie Foley of the Greenville Free Medical Clinic in South Carolina reported the woman's gratitude: "I was thrilled with the continuous care I received at a time when I didn't know where I would be receiving care the next week. I never thought I would be the one asking for help, but I am really glad that I did." Fortunately, her local Free Clinic was a member of the NAFC and the medical supplies on hand were received through FreeClinicLink™.

### Award Winning Program

#### Council of Supply Chain Management Professional CSCMP Supply Chain Innovation Award Winner



National award for Medical relief work done across the country at the NAFC. It is awarded by CSCMP's Research Strategies Committee (RSC) and Global Logistics & Supply Chain Strategies (GLSCS) magazine who established the Supply Chain Innovation Award "to recognize the best and most innovative teams in supply chain today".

#### Center for Nonprofit Management "Innovation in Action" Award winner

This award was designed to honor "an organization that has implemented innovative approaches, such as the use of technology, advanced business processes or program development to achieve measurable gains in organizational performance and efficiency."

### Proof in Action

"With the unemployment level continuing to rise, FreeClinicLink™ allows us to treat the greater number of uninsured people walking through our doors. The money we save allows us to purchase more medical supplies and provide our staff with the equipment necessary to improve our patients' lives."

—Suzie Foley, Executive Director, Greenville Free Medical Clinic

